

Arrangements for Obtaining the Views of Staff and Students

The Instrument & Articles of Government of the College require the publication of arrangements for consulting with students and staff at the College on the determination and periodic review of the educational character and mission of the College and the oversight of its activities

Students

The learner voice is at the heart of the College Group's quality assurance and decision-making processes. Learners are consulted in the following ways:

- Student focus groups
- Student surveys carried out by the College Group
- Course representative feedback
- Student Union
- Governor Visits Programme

The College Group engages with HE students through feedback received as part of the National Student Survey.

Feedback from students feeds into the College Group's quality assurance and review processes into the Self-Assessment Report and the Quality Improvement Plan.

Staff

The College seeks to engage with staff through the following opportunities:

- Staff surveys
- CEO Bulletins
- Staff Briefings by the Senior Management Team
- Drop in meetings with College Principals
- Governor Visits Programme

Staff and Student Governors and Local College Board members

Two student and two staff governors are elected to the New City College Group Board and play a full part in the business of the Board. In addition, two student and two staff members are elected to the Local Board at Havering.